



# Clarity at Unternehmensgruppe Theo Müller

Agile Implementation · Project & Resource Management · Digital Approval Processes

**Solutions used:** Clarity,  
itd Advanced Resource Planning add-on

**Use cases:** project, portfolio,  
and resource management

**In use since:** 2005

**Interfaces:** SAP

**Deployment:**  
globally, in 5 business areas

## Clarity as a Centralized Project Planning Tool

- Mapping the entire project landscape with one tool: from documentation and financial planning all the way to approval and monitoring
- Efficient planning of resources and portfolios

## From Analogue Checklists to Digital Approval with Clarity

### Challenge

Analogue approval processes with traditional checklists and signatures were too slow, inflexible, and no longer up to date.

### Objective

Fully digitize the approval processes in all project phases with Clarity. Save time, money, and paper.

### Solution

- Approval processes in Clarity that are specially adapted to the individual needs of business units
- Five-phase model with gates that must be approved for each project request

- Up to 30 approval roles, from project management to senior company leadership, are automatically added depending on the project phase, budget, and business unit
- Approval at the touch of a button via a configurable e-mail that contains all the key project information
- Status and outstanding action items are retrievable for each approval request
- Tight integration of internal stakeholders, agile project management, and long-term partnership with itdesign as key success factors during project implementation

### Result

- Completely paperless processes
- The phase from project request to approval is more than 30 percent faster despite the use of more complex processes
- More agile and faster action on the market
- Transparent projects and requests
- Less effort required, and improved results for project managers
- Ability to issue approvals using your smartphone without logging into Clarity

„As has been the case with all the projects we have completed in the past, itdesign supported us by generously sharing their expertise and commitment about digital approval implementation. The long-standing partnership paid off here as well in our search for a solution: itdesign understands our pain, our systems, and how we work.“




**Rolf Schmidt · Head of Project Management Center of Excellence · UTM**


**Read now the detailed interview with Rolf Schmidt from UTM:**


[➤ Read interview](#)


## About Unternehmensgruppe Theo Müller

Unternehmensgruppe Theo Müller (UTM) is a family-owned business that is internationally successful in the food industry and remains true to its motto "Adding Taste to Life". Mueller Group comprises activities and numerous strong brands in the dairy and deli product as well as the services sector with 19 production sites worldwide.

 **Food industry**

 **26,600 employees**

 **Luxembourg**

 **Founded in 1896**

 **muellergroup.com/en**